



MISERICORDIA
Health Centre
The future of care

JULY 2011

Life @ MIZ

A NEWSLETTER FOR MHC STAFF, PHYSICIANS & VOLUNTEERS

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PRESIDENT'S MESSAGE



UC renovations

Urgent Care will soon be undergoing renovations!

I wish I could report we were creating a fancy new nursing station, but it's actually because of the flooding

we recently experienced! A blockage in the drainline of our Riverview building caused flooding in Urgent Care. While our housekeeping and plant services teams were amazing and cleaned the water up immediately, water still manages to seep into the walls.

Environmental specialists have completed testing and assured us the area is safe, but there is no guarantee mould won't eventually grow. We've decided to err on the side of caution and re-drywall all the affected areas.

To make this happen, we'll be relocating some UC treatment

areas to our adjacent ambulatory clinic area. It will be business as usual and I certainly appreciate everyone's patience as we work through these renovations.

Thank-you, adaptable Urgent Care staff! And thank you ambulatory care personnel, for sharing your space.

Report to the Community

Our 2010-2011 Report to the Community is now available! Read about the fine details of our redevelopment project. Take a stroll down Misericordia's memory lane. Discover how one Misericordia Place resident

has a history of connections with MHC. Learn about how donor gifts offer hope! Call ext. 8362 to get your copy today.

It's summer!

Summer was a long time coming, but it's finally here. Enjoy your holidays!

I hope you find time to relax – whether relaxing to you is spending time with loved ones, lounging at the pool or gardening or simply reading a book.

Happy summer,

Rosie Jacuzzi
President & CEO

WORDS OF APPRECIATION by Reaz Rahim

I would like to thank you from the bottom of my heart for the opportunity Misericordia has given me.

Volunteering at Misericordia Health Centre has been a memorable and educational experience. I have met great people have acquired a vast amount of skills.

The best part about volunteering at Misericordia Place was making personal connections with the residents and coming away from each volunteer shift feeling I had made a difference in someone's life.

Many of the residents have little or no interaction with

others, and spending an extra amount of time to have a conversation with them really seems to make a difference to their mood and livelihood.



DID YOU KNOW?

The bicycle compound in the parkade is getting a new lock. Remember, it's only \$5 per month to store your bike in the parkade and if



you already have a monthly parking pass, it's free! For more information or to get a key to the compound call security at x8301.

Cancer Care has re-named its screening programs: Colon Check, Breast Check and Cervix Check.

You may have seen Cancer



showing off the new screening program names.

Our residents need your help! If you have any gently used sunhats around the house that you no longer use, our recreation department would happily share them with residents to enable them to enjoy outdoor activities this summer. Our residents thank you!



You can't carry vacation time over into the next fiscal year. Vacation is reset May 1, approximately, each year.

Since summer's off to such a great start, why not start by taking some vacation now?

To find out how many vacation hours you have left to use before April

30, 2012, take a look under your employee number and name on your last pay stub - in the "vacation" column, you'll find out how many hours you have left to use! Questions? Call Payroll at ext. 8299.

The 2010-2011 Report to the Community is

ready. It was published in the Winnipeg Free Press July 2. Thank you to everyone who had a hand in turning out this year's report!



Dr. Dhaliwal (Pres. & CEO) and Dr. Donna Turner (Provincial Director, Population Oncology) with staff members in the background.

Care staff hanging out on Maryland June 24 handing out information and promoting the importance of cancer screening and

INTERFAITH CALENDAR JULY

15 Asalha Puja Day - Buddhist observance of the day when Gautama Buddha made his first public proclamation to five ascetics at Deer Park, Banares. He taught the middle way, the noble eight-fold path and the four noble truths.

23 Birthday of Emperor Haili Selassi - Rastafari celebration honoring the founder.

24 Pioneer Day - Mormon observation of the arrival of the first settlers at Great Salt Lake, USA, on July 24, 1847.

If you'd like your own copy contact Corporate Office at x 8362.

Misericordia Health Centre
Redevelopment



News/Redev.html and click on the "time-lapse camera" link to watch live!

Coming soon... a locked, outdoor bike compound! Look for it behind CancerCare in the coming months.

Ever wanted to learn how to repair your own ride? Bicycle ride that is. Visit the Bike Dump! <http://bike-dump.ca>. Conveniently located downtown, the Bike Dump is open 6-9 p.m. Monday, Tuesday and Thursday and provides support and space to fix up or even build your own bike!

BIRD Construction has installed a video camera in the corporate boardroom to record the work done on the Maryland side. We can now track the progress of redevelopment online! Visit www.misericordia.mb.ca/

Misericordia has a dress code in place so that all staff present in a



professional manner regardless of the area they are employed in. Avoid casual or revealing attire, and wear sensible shoes for the duties performed, i.e. close-toed shoes if you are involved in patient/resident care, use chemicals or operate heavy machinery. No jeans or sweats. Please adhere to the MHC Dress Code Policy A30-60 and if you have any concerns please discuss them with your immediate supervisor.

MOTORCYCLES AND MEMORIES

By Aimee Van Dam,
Social Work Volunteer

With the help of Harley Davidson Winnipeg, the annual “Motorcycles and Memories” event held Jun 29 was a booming success.

For the second year in a row, residents of both Misericordia Place and Misericordia Health Centre were treated to a visit by motorcyclists and their bikes to share in their love for the road.

The balmy 30-degree weather provided the right setting so the residents could be outside wandering in between the rows of over 20

motorcycles that made the trip for the special event.

Bikers and residents alike shared their experiences of owning a motorcycle and the thrill of riding one.

“It’s great to hear all the stories... there is so much history here,” gushed a rider as the evening was coming to a close. Even residents who have never personally ridden or owned a motorcycle



emerged to enjoy in the festivities and talk to the riders about their bikes.

Anita and her husband, Raymond, summed up the evening: “It was a beautiful night, many gorgeous bikes and a wonderful time was had by all.”



EVERYDAY HEROES

Keith Fontaine is not a new face in the Security Office at Misericordia but his position, as Parking Liaison for Security, is.

With the increasing traffic around the health centre from construction, meals-on-wheels, full parking lots and every-day traffic, Security Manager Tyler Brown, decided to place a security officer outside to manage the influx.

Upon first chatting with Keith Fontaine, it is easy to see why Tyler selected him for this new position. Having



a security representative visible and available to the public makes it easier for patrons to navigate MHC property and provides a liaison to answer all kinds of questions. Essentially, the parking liaison is an

ambassador for MHC and requires good people skills.

Keith comes through with such attributes in spades. He feels a special kinship with the older generation that tends to make up the majority of MHC patients and visitors. “I enjoy their sense of humour,” he says.

For Keith, the everyday interactions he has with MHC patrons are a two-way street. “I get pleasure out of helping people,” he says amicably, “at the end of the day, I feel good about myself and what I’ve done.”

We appreciate it too Keith - keep up the good work!

INTRODUCING

Audra Kolesar, the new Clinical and Program Manager and temporary Operations Manager for PHCC. Audra was first hired in February as the Clinical and Program Manager following Linda Coote’s retirement and readily took on Jan Carroll’s tasks when



she too retired.

Audra enjoys the challenge of her new job and the work environment at PHCC.

“I knew several of the staff members before I started and it just seemed like such a great team,” she says. “It’s such a positive work environment and a good challenge for me.”

When she’s not managing the day-to-day of the Contact Centre, Audra is most often found colouring with her four-year-old daughter, Lily, whose works already grace the walls of Audra’s office and playing with two-year-old Violet.

Especially with such young girls at home, a transition to a new job could be challenging but Audra is positive:

“I’ve really enjoyed this transition, people have been very welcoming. I don’t think I’ve worked in a place like this in a long time.”

\$2 MILLION GIFT TO NAME THE BUHLER EYE CARE CENTRE AT MISERICORDIA

By Sagan Morrow, MHC Foundation Writer



Renaming of the Eye Care Centre of Excellence kicks off *The Future of Care* redevelopment campaign.

The Misericordia Foundation has pledged \$7 million toward Phase 1 of redevelopment and we need the involvement of the whole community in order to succeed – which is why we launched our capital campaign, Thursday, July 16, in support of Misericordia’s redevelopment.

The campaign launch coincided with the announcement of a very

generous gift from local philanthropists Bonnie and John Buhler. They recognized the importance of *The Future of Care* campaign and have made a significant donation of \$2 million!

In recognition of this important gift, the eye care centre at Misericordia will be renamed the Buhler Eye Care Centre with exterior signage on both the Maryland and Sherbrook sides of the health centre.

The Buhlers are dedicated to health care both locally



Above, John & Bonnie Buhler pose with Dr. Mathen, Head of Ophthalmology.
Below: Great West Life sponsors Christina MacIsaac and Jan Belanger smile with Patti Smith



From left: Alison Kesler, MHC Foundation Campaign Director, John and Bonnie Buhler and Patti Smith, MHC Foundation Executive Director

and internationally and have made several contributions to Misericordia in the past.

We appreciate their continued support and are grateful that Bonnie and John Buhler are helping to pave the way for

The Future of Care.



JUNE

New Hires:

- Evangeline Mitsui - ESA, Housekeeping
- Jaime Caoagas - ESA, Housekeeping
- Anselma Angeles - ESA, Housekeeping
- Philson Perey - Diet Aide II,

- Resident Food Services
- Jennifer Ollinger - Schedule Assistant, PHCC
- Cheryl Stewart - Schedule Assistant, PHCC
- Robert McLennan - Schedule Assistant, PHCC
- Mike Masyk - Electrician, Plant Services

- Brittany Gibson-Steno II - Sleep Lab
- Rachel Dacquay - Resident Care Manager, MP1 & MP2
- Amera Rasool - Ultrasound Sonographer, DI
- Thania Martis - Consultant, PHCC
- Karen Smith- RN- PHCC

- Sarah Hopkinson- Team Leader- Health Links-Info Santé
- Retirements:**
- Janet Carroll - Manager, Health Links - Info Santé
- Darlene McVey- RN- Float Pool
- Phyllis Yaciuk- HCA- MP3