



MISERICORDIA
Health Centre
The future of care

OCTOBER 2011

Life @ MIZ

A NEWSLETTER FOR MHC STAFF, PHYSICIANS & VOLUNTEERS

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PRESIDENT'S MESSAGE



blended with soothing green space and panoramic views of the Assiniboine River.

A large thank-you to our very own Foundation for working so hard to ensure this unique aspect of redevelopment becomes a reality. The Great-West Life Rooftop Garden and Solarium name will reflect Great-West Life's \$250,000 contribution. Our Foundation has also committed \$500,000 to the project.

The rooftop garden will be located on the seventh floor of the Cornish building and be primarily for the use of long-term care residents. Featuring outdoor garden and terrace space as well as the indoor solarium, it will be a

special place for residents and their families all year long.

The Rooftop Garden and Solarium is just one of the many aspects of redevelopment you support when you make a donation to our Charities Campaign this year!

Rosie Jacuzzi
President & CEO

HERITAGE GROUP

We're so excited the Misericordia Sisters will be coming to Winnipeg October 13-15 as part of their annual Heritage Group meeting.

Delegates from organizations founded by the sisters are gathering to share their "Leaving a Legacy" experiences.

MHC is jointly hosting the Heritage Groups with Villa Rosa and Wolseley Family Place.

You may see the delegates walking through your department as we will be holding concurrent Misericordia Health Centre tours – in English, French and Spanish – on Friday October 14.

Mark your calendars for an informal tea at 3 p.m. on Friday, October 14 in our auditorium. All are welcome! Watch for a call for baking coming soon. We can't have a tea for the Sisters without homemade baking! Don't forget, one of the Sisters' five values is hospitality!

ROOFTOP GARDEN

Just an update to let you know the plans for the Rooftop Garden and Solarium are coming along swimmingly. Work begins in spring 2012 with the garden opening in the summer! This will be the first Rooftop Garden at a hospital in Winnipeg.

With 40 seats and tables in the glass-walled solarium, residents, families, visitors and staff alike will be

WORDS OF APPRECIATION

In a recent edition of the Winnipeg Free Press, a satisfied customer wrote in to express her gratitude for the PHCC's Health Links-Info Santé program.

"It gives me great pleasure to thank the wonderful staff of Health Links-Info Santé. They have been exceptional in responding to inquiries regarding medical issues. Sincere appreciation for the dedicated programs offered by the City to those who are disabled."

- Mrs. Marie Hughes, North East Kildonan

CANADA'S CANINE ACADEMY VISITS MISERICORDIA RESIDENTS

Jayne Nixon,
Recreation Facilitator

September 16 many Interim Care residents from MHC were entertained by Canada's Canine Academy dog agility team.

Residents of personal care homes and interim care experience many losses, one of which is the loss of their pets. Whether dogs, cats, fish, or birds, a pet provides a listening ear, a warm friend to cuddle and unconditional love. Imagine how excited our residents were when they not only were able to see the dogs' abilities to weave in and out of posts, run through a tunnel, and dance like Michael Jackson, they were also encouraged to visit with the dogs one on one.

The dogs were led by their handlers to visit each resident who expressed interest. Many of the residents took advantage of this visit and snuggled and petted the dogs both at their feet and on their laps.

Some residents talked

about the pets they had as children and others about the pets that were left behind when they moved out of their homes. What a wonderful opportunity for our residents to reminisce.

CCA founder, Dawn Piche, said Misericordia was the first personal care home they had performed in and thought it was a wonderful experience. They are looking forward to coming back for another visit and we are eager to have them!



One well-trained pup shows off her talents with a trainer

GET YOUR FLU SHOT HERE!

Regardless of where you work or what you do in health care, you play an important part of fighting the flu. Keeping yourself healthy is our community's best defense during flu season. As such, here are four target activities you can do to reduce your risk of catching the flu:

1. **Get immunized**
2. **Stay home when you are ill**
3. **Wear protective equipment**
4. **Perform hand hygiene**

STAFF INFLUENZA VACCINE CLINICS:

| | | | |
|--------|-------------|-------------|---------------|
| Tues. | October 18 | 9:00-14:00 | Auditorium |
| Thurs. | October 20 | 12:00-17:00 | Auditorium |
| Fri. | October 21 | 21:00-01:00 | Nursing Units |
| Sun. | October 23 | 14:30-17:00 | Room 183W* |
| Mon. | October 24 | 11:00-16:00 | Auditorium |
| Tues. | October 25 | 11:00-13:00 | Auditorium |
| Wed. | October 26 | 9:30-14:00 | Nursing Units |
| Thurs. | October 27 | 19:00-21:00 | Room 183W |
| Sat. | October 29 | 21:00-01:00 | Nursing Units |
| Mon. | October 31 | 9:30-14:00 | Nursing Units |
| Wed. | November 2 | 12:30-14:30 | Room 183W |
| Wed. | November 9 | 12:30-14:30 | Room 183W |
| Wed. | November 16 | 12:30-14:30 | Room 183W |
| Wed. | November 23 | 12:30-14:30 | Room 183W |
| Wed. | November 30 | 12:30-14:30 | Room 183W |

If you can't attend any of these clinics, call Staff Health at 8011 or 8153 to make an appointment for your flu shot!

*Staff Health Office



INTRODUCING...

Lynne McKenzie the Operating Room's new Patient Care Manager.

Lynne joins us most recently from Philips Healthcare where she managed a business portfolio for six years. In her most recent position she was able to keep in touch with friends in health care and became familiar with all of the

hospitals throughout the city.

Prior to her time with Philips, Lynne spent nearly 22 years with St. Boniface hospital, the latter 12 of them as the Clinical Resource Nurse for the General Surgery Service.

Lynne is most looking forward to her return to a team environment as she found private industry work to be isolating. She

is looking forward to the "hands on" part of this job and was happy to find MHC's Patient Care Management position will provide her with new challenges of management while maintaining an Operating Room presence and relationship with patients.

We welcome your enthusiasm Lynne and look forward to sharing our day-surgery program with you!



DID YOU KNOW?



What is Collaborative Care and why is it important?

Q: What concept goes by many other names, has the potential to improve health outcomes for patients, build a stronger health system and improve job satisfaction for health providers?

A: Collaborative Care. Collaborative Care is when several health providers work

together with patients/residents/clients, their families, caregivers and communities to provide high quality care. It involves engaging any health provider whose expertise can help improve the patient/resident/client's health

Fire doors are the primary protection we have to control the spread of fire.

When is it permissible to use a wedge to hold a fire door open? A good rule of thumb is to remove the wedge when you leave the area. It may remain open while you're moving items through the doorway but once the your task is done, take the doorstop with you.



Blood Day is dedicated to educating patients and healthcare professionals about blood conservation and transfusion medicine. This year's event will be hosted in the Frederic Gaspard Theatre at Health Sciences Centre, Wednesday, Nov. 2. Register by Oct. 21 and be entered to win an iPod Touch! Register at www.bloodconservation.mb.ca.

The sixth annual Conference on ALS will

be held at Canad Inns - Polo Park Nov. 4, from 8 a.m. to 4:30 p.m. Keynote speakers include Denise Figlewicz PhD, Dr. Colleen O'Connell MD, FRCPC, and Fred Nelson MSW, RSW. For information or to register call the ALS Society of Manitoba at 204-831-510 or email HOPE@alsmb.ca.

New Hires:

Frederick Perey - CSD Technician - Reprocessing

Jennifer Dado - Grad Nurse -Float Pool

Laura Henry - Psych Liaison Nurse - Urgent Care

Heather Munoz - RN II - MP1

Tanya Ducharme - LPN - Cornish 6

Jo-anne Vieville - RN II -Urgent Care

Natasha Yuska -Physiotherapist

Carmen Minero - Eye Bank Technician - Lions Eye Bank

Lynne McKenzie - Patient Care Manager - O.R

No retirements for September.

SPIRITUAL CARE WEEK

Donald Plett, Spiritual Care Provider

We are a very diverse community here at Misericordia. As staff, residents, patients and visitors, we come from across the globe, born in many different nooks and crannies around our world. We speak many different languages and represent diverse cultures. Yet, here we are, all part of the Misericordia family. Each day we come to work, see a

doctor or live our lives here, each of us brings with us our joys and sorrows, our hopes and our dreams. We often

come with a longing for someone to listen to our story; to be understood; to feel that we matter. Each of us can identify with those who sometimes feel they do not count. Spiritual Care Week takes place on October 23-29. As a Spiritual Care Staff we strive to encourage listening to the different voices, the sacred stories, because we all count and we all matter.



Theresa Campbell, Michele Sala-Pastora, Donald Plett and Fr. Vince Herner



October is Breast Cancer awareness month! Misericordia Angels get ready to Run for the Cure Sunday, Oct. 2 at the MTS Centre. Runners from the SDC dedicated their run to Monique Minarik.

PHCC AWARDS

Paul Nyhof, Director Provincial Health Contact Centre

Please join me in congratulating Karen Leaf and Gurjeet Jassal, who were chosen as Employee of the Year and, Manager of the



Year, respectively as part of the "Manitoba Excellence in Contact Centre Achievement" Gala Awards program with the Manitoba Customer Contact Association.

Karen Leaf demonstrates exceptional clinical skill while always remaining compassionate and empathetic to patients during her calls. Karen assumes charge nurse duties and is an excellent resource for her colleagues. She is approachable and knowledgeable. She has received many compliments from callers who have recognized her "life saving"



advice during her time with the centre.

Gurjeet Jassal ensures all operational goals are met and fulfills the duties required on each shift. He demonstrates strong leadership and

acts in a very professional manner. He is well-regarded by program stakeholders for his calmness and astute analysis. He willingly helps out employees, providing encouragement, and assisting with their development. He is a valued member of the contact centre team.

We have also been nominated in the Environment, Training and Performance, and Employee Satisfaction categories, and over the next couple of weeks, there will be judging panels attending the contact centre.

I thank you all for your contributions towards our centre, and the many Manitobans we serve.

WELCOME GLYNIS CORKAL

By Sagan Morrow, Foundation Writer

The Misericordia Foundation is delighted to announce a new staff member to the office! This month Glynis Corkal began her position as Communications/Fund Development Officer. Over the next few years she will be working closely on *The Future of Care* redevelopment campaign.

Glynis will also be involved in developing a monthly giving program and



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supporting special events throughout the year. Her responsibilities will include managing newsletters, donor recognition and direct mail pieces.

She has extensive past experience in marketing and communications for the National Screen Institute, ProMar Management Services, SAAN stores and the Royal Winnipeg Ballet. Glynis will be a wonderful addition to the team and we look forward to everything she will bring to the office and *The Future of Care*.

Learn more about *The Future of Care* campaign by visiting our website at www.MisericordiaFoundation.com/the-future-of-care-campaign.



Social Committee Update:

Calling all Angels... For the Santa Claus Parade!

This year's parade takes place Saturday November 12 Volunteers, please sign up on the Social Committee board. We also need a driver for the Care-a-Van if anyone is interested.

* Please note that due to past incidents, we request that small children and strollers enjoy the parade from the audience.

Children's Christmas Party

Saturday, December 10 from 12 to 3 p.m.

Entertainment: The Bubbleman

Food: Pizza

\$8 for children and \$3 adults

