



VOLUNTEER SERVICES
Opportunities Available
Reach us by dialing: 788-8134
or Email mhcvolunteer@misericordia.mb.ca

Resident Care and Support Services

The following are volunteer roles regularly available. However, there may be other positions not noted here that might be of interest to you. We'd be pleased to discuss all opportunities that match your skills and interests with our programs and activities.

Dining Companion

Assisting interim care residents during meal times. The Dining Companion position involves helping residents to and from the dining room, distributing meal trays and visiting with residents.

Requirements:

- *minimal supervision
- *excellent communication skills
- *previous experience working with seniors an asset

Shifts: Monday to Sunday (45 minutes to an hour)

Breakfast:	08:45a.m. - 9:45a.m.
Lunch:	11:45a.m. - 12:45p.m.
Supper:	04:45p.m. - 5:45p.m.

Musically Talented?

Consider playing the piano or other instrument for residents during parties and sing-a-longs, or during larger celebrations held in various locations of the facility.

Shifts: 1 hour shifts available morning or afternoon, or evening pub nights.

Plant / Bird Care Volunteer (waiting list for Bird care)

Provides "TLC" for Misericordia Plants or birds.

Shifts: Flexible times

Resident Companion

Providing companionship and emotional support to residents through one-on-one activities such as reading the newspaper, games, going for coffee and reminiscing.

Requirements:

- *minimal supervision
- *excellent interpersonal skills
- *previous experience working with seniors an asset

Shifts: Monday through Sunday, timing flexible; mutually agreed upon by resident and volunteer.

Recreation Assistant

Supports recreational programs for residents. Helps residents participate in activities such as baking, bingo, physical exercises, crafts and many other. Special events such as outings to parks/art galleries/museums etc.

Shifts: Afternoons Monday to Friday, Tuesday/Wednesday evenings, some Saturdays

Spiritual Care Programs

Accompanying residents who are interested in going to Chapel and other services, and other spiritual care programs (such as "Nurturing the Spirit"). Involves assisting residents who may use mobility aids.

Shifts:

Flexible, Wednesday, Tuesday, Friday or Sunday (9:30a.m -11:45a.m)

Life Story Project Volunteer

Enriches/enhances relationships with family, care providers and friends by creating a written record of a resident's life journey. This private, meaningful memento is left for the enjoyment of the resident and those with whom they choose to share. Validates and supports unique life experiences of the resident and helps maintain sense of identity and self-worth. Builds hope for healing, growth and continued meaning in life. Empowers resident to engage in life as they now experience it.

Shifts: Monday-Sunday, flexible

Mobile Gift Cart

Provides residents with the opportunity to purchase toiletries and confectionery from the mobile cart as it travels door to door at Misericordia Place or through Interim Care.

Shifts: weekends or early evenings

The Gift Shop

Volunteers provide friendly, helpful sales assistance to Shop customers. "The Shop" is a revenue generating project of MHC's Volunteer Ventures. Funds raised go back to specialty projects benefiting residents or others within the facility.

Shifts: Monday to Sunday, 10am -7:00pm (3 hour shifts)

Pub Night

Provides a safe and enjoyable monthly licensed bar service at Misericordia Place for residents and family members to socialize and enjoy scheduled entertainment.

Shifts: 5:30p.m - 8:00p.m, once a month (usually Tuesday evenings)

Newspaper/Mail Delivery

Newspapers are provided to residents free of charge (through Volunteer Ventures activities). Papers are delivered room to room to residents who have requested delivery, and to various waiting areas throughout the facility. Personal mail delivery may be added as you make your rounds, or scheduled separately. Involves walking and social interaction with residents.

Shifts: Usually mornings between 9:30a.m and noon. Seven days a week.

Clinics

Ambulatory: Delivering files/filing/answering phones, taking messages etc.

Ophthalmology: Assist patients arriving for appointments; directing them to the waiting areas.

Diagnostic Imaging: Assist the Radiology department in providing personal, friendly service to patients and assisting staff with patient flow.

Surgical Complex Ambassador: Greet patients/ family and direct them to waiting room area. Act as a liaison between staff and families. Provide general facilities direction as needed. Must be comfortable in a fast paced medical environment.

Shifts: Mornings and early afternoons, Monday to Friday.

Office Assistant

Provides administrative assistance in Volunteer Services. Requires data entry and computer skills. Waiting list for this position.

Shifts: Saturdays 10:00a.m - 1:00p.m.

Ice Water Service

Volunteers provide fresh ice water room – to - room for Residents, while taking time for social interaction with residents.

Shifts:

7 days a week, twice a day, 10:00a.m. to noon & 4:00p.m. to 7:00p.m.

Rehabilitation Services

Provide support to therapists as they coordinate patients for treatments. Assist clients during pool programs and other rehabilitation treatments, such as walking. Placement depends on volunteer experience, training and supervisors assignment.

Shifts: 3 hour shifts between 8:30a.m. - 3:30 p.m.

Nutrition Services

Virtual volunteer position, writing the “Food For Thought” newsletter. “Food For Thought” can be published on a quarterly basis with support from our Nutrition Services Staff. This position is offered to 2nd-4th year university students currently enrolled in the nutrition services field.

Patient Registration Ambassador

A position for an early riser, as patients need guidance from Patient Registration to Clinics starting at 6:30a.m. Come enjoy walking indoors and friendly conversations while assisting patients to their appointments.

Shifts: Monday - Friday, 6:30a.m. and on

Scissors ‘ N Stylez Appointment Assistant

Volunteers are needed to bring residents to our in-house Salon. Enjoy friendly interaction with residents as they wait for their Hair Styling appointments.

Shifts: Tuesdays and Thursdays 10:00am.- 2:30p.m.

E-Mail Associate

Using a laptop transcribe verbal messages from our residents and then send messages via e-mail to family members.

Shifts: Flexible weekday times during office hours.

Call-Back Support

Supporting Diagnostic Imaging and Occupational Therapy departments with reminder phone calls to their clients. Script and training provided.

Shifts: Afternoons 1:00p.m. to 4:00 p.m.- 1 shift a week

Chart Assistant

Assembling charts for C3N on a biweekly basis.

Shifts: Biweekly mornings or afternoons during office hours.